

**PATHWAYS COVID-19
COMPANY RESPONSE PLAN
UPDATE APRIL 13, 2020**

TO: All Staff, Parents, Caregivers and Community Stakeholders

Dear Community Members:

We understand the vital role ABA Pathways plays in the community and for the families we serve. However, in light of the Gov. Executive Orders and general ethical and civic duties to protect the health and safety of our employees and patients and do our part to prevent further spread of the pandemic, ABA Pathways suspended face-to-face and in-clinic services 20-days ago on March 24, 2020.

Due to Pathway protective actions prior to suspending services and then suspending services on March 24, there have been no suspected or confirmed cases of COVID-19 related to any in-clinic or face-to-face services. However as with many of you, many Pathways' employees and their families have been affected by suspected cases or know friends and families afflicted by COVID-19 and we ask that you keep them in your thoughts and prayers. We are continuing to encourage our employees to help slow the spread and flatten the curve by adhering to the governor's executive orders to stay-at-home and practice social distancing and employing the [current CDC guidelines](#) and state Department of Health recommendations. ([Michigan](#), [Georgia](#), [California](#))

Pathways remains ready and intends to restart services only when it is determined to be safe to do so for patients, staff and their families, including reduced risk of community transmission and the shelter-at-home orders have been lifted. If you desire to start planning to restart your services please contact your clinical director to discuss developing a plan. Thankfully, Pathways has a strong infrastructure and our emergency response plan that has served us well and we will be ready to return to full clinical operations when deemed safe and responsible to do so.

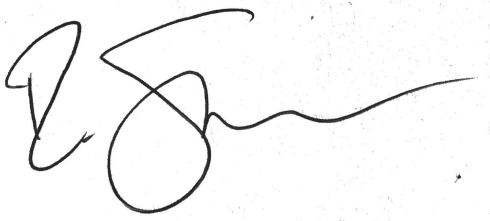
We currently offer telehealth services, including parent coaching and training, counseling and direct behavioral health sessions. We are accepting new telehealth patients and would be happy to discuss your interest in Pathways' services and appreciate your referral of families seeking telehealth services. If you are an existing patient or guardian with any creative ideas or materials that you believe would assist or

be helpful in treatment or improving the quality of life of patients please share that with us as we look for different ways to support our community. Please be sure to share this information with your patients, case managers, impacted families and other interested parties.

Pathways encourages you to contact the clinical director with any questions or concerns regarding Pathways' plan, start or schedule telehealth services, or to request further information regarding any current CDC and local orders or notices. You can also submit written feedback, questions, or comments to clientfeedback@abaways.com.

On behalf of Pathways' staff and owners, with Pathways Pride,

ABA Pathways, LLC



Randall Swanson
Director of Legal Affairs